



Republic of the Philippines
Department of Education
Region IV-A
SCHOOLS DIVISION OF QUEZON PROVINCE



DEPED QUEZON
RECORDS SECTION

UPLOADED

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DIVISION MEMORANDUM
No. 0272, s. 2026

**REQUEST TO REVIEW DRAFT EXTERNAL SERVICE CHARTERS
FOR SDOS AND SCHOOLS**

To: Assistant Schools Division Superintendents
Chiefs - CID/SGOD
Section Heads
Public Schools District Supervisors
Elementary and Secondary School Heads
All Others Concerned

1. In continued compliance with **Republic Act (RA) No. 11032**, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which mandates government agencies to establish and maintain updated service standards through their respective Citizen's Charters, all CID/SGOD Chiefs, Unit/Section Heads, and School Heads are hereby requested to review and provide comments on the draft service standards for SDOs and Schools prepared by the DepEd Committee on Anti-Red Tape (CART) Secretariat.
2. The draft service standards for external services may be accessed using the official DepEd email address from this link: <https://tinyurl.com/sdoschooldrafttextcc>.
3. Chiefs, Unit/Section Heads, and School Heads shall provide their comments in the Google Sheet link <https://tinyurl.com/CommentsOnDepEdCC> **on or before March 19, 2026 (Thursday)**.
4. Immediate dissemination of this Memorandum is earnestly requested.


ROMMEL C. BAUTISTA, CESO V
Schools Division Superintendent 

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